EMERGENCY DEPARTMENT

WHEN SHOULD I GO TO THE EMERGENCY DEPARTMENT?

If you are seriously ill and need to see a doctor as quickly as possible. For example:

- · a serious accident
- a heart attack
- I fall and lose consciousness

Are you unsure? Call your GP.

WHAT DO I GO TO THE EMERGENCY DEPARTMENT FOR?

The emergency department is intended for extremely urgent care that cannot wait.

A light fever, mild stomach pain, a small graze ... are not reasons to go to the emergency department. Are you unsure? Call your GP.

What if you go to the emergency department without an urgent reason? Then you pay more and have to wait longer. It is quicker and cheaper to go to the GP or the on-call doctor.

What happens if you go to the emergency department without contacting your GP first? Then you pay around € 20 more.







TO THE EMERGENCY DEPARTMENT

I'm seriously ill or have had a serious accident. I call 112 or I go to the emergency department.





What if I am unsure about whether I have to go to the emergency department? I call the GP.





If I simply go straight to the emergency department, I pay € 20 more.

What should I take to the emergency department?

- ID card
- Money or payment card
- Barcode sticker
- (letter of referral from the GP if I have one)









There is often an interpreter or inter-cultural mediator present at the hospital. Be sure to ask about this.

